

FAMILY SERVICES of the NORTH SHORE

Counselling Services

Position: Program Manager & Clinical Supervisor – Family Preservation, Family Support, and Stopping the Violence programs
Position #: 17-1169
Reports to: Director of Clinical Programs
Location: North Vancouver office & Community
Closing Date: November 13, 2017

The Agency:

Family Services of the North Shore is an accredited, not-for-profit community based organization which provides counseling, education and support to those living or working in North & West Vancouver, Bowen Island and Lion's Bay. Family Services of the North Shore also provides provincial wide programming in the prevention of eating disorders.

The Programs:

The Stopping the Violence Program delivers counselling to women who have experienced intimate partner violence, sexual abuse and/or childhood abuse, as well as trafficked women.

The Family Preservation program provides in home therapeutic services aimed at reducing the risk for children whose families are involved with MCFD and who are affected by a wide range of challenges including poverty, mental health issues, and domestic violence.

The Family Support program provides community-based support to families with children who are identified as being in need of support. Services are strength-based and designed to increase safety and stability of the family.

The Job:

This is a permanent .8 FTE (28 hours per week) management position in our Counselling programs, providing both program management and clinical supervision for our Family Preservation, Family Support, and Stopping the Violence programs.

You will provide overall program management for our MCFD and Solicitor General contracts, as well as individual clinical and group supervision for the staff assigned to these programs. You will organize and supervise groups offered as part of these identified contracts. You will participate in budgeting and maintain responsibility for your programs' budgets. You will monitor contract program targets and deliverables and ensure that all required reporting is completed in a timely fashion. You will foster positive relationships with ministry partners and other stakeholders.

You are responsible for all legal, ethical and safety issues related to the delivery of these programs as well as managing critical incidents and helping to resolve difficult or sensitive issues. You will work closely with the Director of Clinical programs to ensure that any challenging situations are attended to appropriately.

You will work collectively with the other program managers as a clinical team, and with the Director of Clinical programs, to ensure that the highest quality of clinical service is delivered to our clients. This is achieved through training, professional development opportunities and other avenues.

The Candidate:

The ideal candidate will:

- Have significant experience supervising clinical staff.
- Have experience working with the criminal justice system and child protection.
- Be a seasoned clinician with experience working with a diverse client population, including MCFD involved families and women who have experienced violence in their relationships, are adult survivors of childhood abuse, or who have experienced sexual assault.
- Have significant understanding and awareness of gender-based violence and work from a feminist perspective using a trauma-informed approach.
- Have experience managing budgets and reporting.
- Be prepared to take on a leadership role at the Agency and work collaboratively with community partners and in collaboration on clinical program projects under the direction of the Director of Clinical Programs.

The Qualifications:

The successful candidate will have a Masters degree in counselling psychology, social work or equivalent and current RCC, RSW, AAMFT or CCC registration as well as a minimum of 5 years of experience.

Significant experience counselling women impacted by domestic violence or women survivors of childhood abuse or sexual assault.

Experience and expertise working with individuals, couples and families impacted by substance abuse, relationship violence and mental health issues is also required.

Language proficiency in Farsi, Korean, Mandarin or Cantonese would be considered any asset as would experience working with First Nations People.

Specialized training and demonstrated skills in EMDR and/or other modalities would be considered an asset.

Please respond, in confidence with cover letter and resume, to:

*Kathleen Whyte,
Senior Manager of Human Resources
careers@familyservices.bc.ca*

While we thank all applicants for their interest, only short-listed candidates will be contacted.